From 1 July2026, Australian real estate agencies are legally required to comply with the Anti-Money Laundering and Counter-Terrorism Financing(AML/CTF) Act.

To ensure all property transactions remain compliant, we are required to collect customer identification and verification documents before proceeding with certain property transactions.

Required Documents

The documents required will depend on your client's purchasing or ownership structure.

Individual Client Please provide:

- Personally Identifiable Information (Full Name, DOB and Occupation etc.)
- Proof of Identity (Passport or Driver Licence)
- Proof of Current Residential Address
- Source of Funds

Company Client Please provide:

- Company Details
- Director Identification
- Beneficial Owner Identification
- Nature of Control & Ownership Percentage
- Source of Funds (if applicable)

Trust/SMSF Client Please provide:

- Trust Deed
- Trustee Details
- Corporate Trustee Details (if applicable)
- Beneficial Owner Identification (if applicable)
- Source of Funds (if applicable)

Depending on the circumstances and risk assessment, additional documents may be required.

We understand these new AML requirements introduce additional steps to the sales process, and we sincerely appreciate your understanding, cooperation, and continued support.

Your assistance in collecting the required documentation is invaluable in helping us comply with the new regulatory obligations while ensuring a smooth transaction for all parties.

Should you have any questions, please feel free to reach out to our team at any time. We are always happy to assist. Thank you for your support.